

BEYOND RIDE

TRANSPORTATION PARTNER AGREEMENT

White-Label Subcontracted Transportation Services

Effective Date: _____ **Agreement No.:** _____

This Transportation Partner Agreement ("Agreement") is entered into by and between Dispatch Contract LLC d/b/a Beyond Ride ("Beyond Ride"), and the transportation provider identified below ("Partner"). Beyond Ride and Partner may each be a "Party" and together the "Parties."

Partner legal name	_____ _____
DBA / trade name	_____ _____
Business address	_____ _____
Primary contact / phone / email	_____ _____

1. Purpose and Relationship

1.1 Beyond Ride may offer individual transportation assignments (each, a "Trip") to Partner. Partner may accept or decline each Trip unless the Parties agree otherwise in writing. Once accepted, Partner must complete the Trip under this Agreement and the written Trip instructions.

1.2 Partner remains a separate, independently owned business. Partner is an independent contractor and not an employee, agent, joint venturer, franchisee, or legal representative of Beyond Ride. Partner has no authority to bind Beyond Ride, modify a client agreement, extend credit, make warranties, or incur obligations for Beyond Ride.

1.3 While performing an accepted Trip, Partner is authorized to identify itself only as an "authorized transportation partner for Beyond Ride" or use another script supplied by Beyond Ride. Partner must not claim that its separate legal entity is Beyond Ride or make any misleading statement about ownership, licensure, insurance, or affiliation.

2. Client Ownership and White-Label Service

2.1 All passengers, facilities, referral sources, payors, brokers, care coordinators, and other accounts introduced to Partner by Beyond Ride, or learned of through a Beyond Ride Trip, are "Protected Accounts." The relationship, goodwill, booking information, pricing, and service history associated with Protected Accounts belong exclusively to Beyond Ride, except for relationships Partner can document existed independently before disclosure by Beyond Ride.

2.2 Partner will present the service as a Beyond Ride-coordinated Trip and will follow Beyond Ride's approved communications. Drivers may say: "Hello, I'm [name], your driver for Beyond Ride today." If directly asked, the driver must truthfully disclose that the driver is employed or engaged by an authorized transportation partner.

- Do not distribute Partner business cards, marketing materials, personal contact information, QR codes, or direct-booking links to a Protected Account.
- Do not ask or encourage a Protected Account to cancel, redirect, or book future transportation directly with Partner or another provider.

- Do not discuss Beyond Ride's retail price, Partner's compensation, margins, disputes, or internal operations with passengers or facilities.
- Do not collect fares, tips charged as a condition of service, signatures, or payment unless Beyond Ride expressly authorizes it in writing.
- Refer schedule changes, complaints, future bookings, and billing questions to Beyond Ride dispatch.

3. Non-Solicitation and Non-Circumvention

3.1 During the Term and for twelve (12) months after the last Trip performed for a particular Protected Account, Partner will not knowingly solicit, contract with, accept direct transportation business from, divert, or assist another person in diverting that Protected Account for services that are the same as or competitive with services coordinated by Beyond Ride, unless Beyond Ride gives prior written consent.

3.2 If a Protected Account independently contacts Partner, Partner will promptly notify Beyond Ride and direct the request to Beyond Ride. This section does not prohibit Partner from serving a pre-existing account documented in writing before Beyond Ride's introduction, or from responding to a general public solicitation not targeted using Beyond Ride Confidential Information.

3.3 The Parties intend this section to protect specific customer relationships and confidential information, not to prevent lawful competition. A court may narrow any restriction to the maximum enforceable scope. Beyond Ride may seek injunctive relief in addition to provable damages and other lawful remedies.

4. Trip Acceptance, Dispatch, and Performance

4.1 A Trip is accepted when Partner confirms acceptance through Beyond Ride's dispatch system, text, email, or other approved method. Partner must immediately review the pickup and destination, times, mobility type, assistance level, vehicle requirement, passenger notes, and agreed compensation. Partner must promptly report any conflict or missing information before pickup.

4.2 Partner will not cancel an accepted Trip except for a genuine safety, legal, mechanical, weather, or emergency reason. Partner must immediately notify Beyond Ride, provide the reason and relevant documentation, and reasonably assist with continuity of service. Partner may not substitute another company or subcontract a Trip without Beyond Ride's prior written approval and any approval required by the underlying client, broker, or payor contract.

4.3 Partner must provide timely status updates, including driver/vehicle assignment, arrival, passenger-on-board, drop-off, will-call status, delays, no-shows, and completion. Partner must never mark a Trip complete unless service was actually completed and accurately documented.

5. Service Standards

- Arrive within the pickup window communicated by Beyond Ride; promptly report any expected delay and give an honest ETA.
- Treat every passenger, family member, facility employee, and Beyond Ride representative with patience, dignity, respect, and compassion.
- Provide only the mobility and assistance services the Partner and assigned personnel are trained, equipped, insured, and legally permitted to provide.
- Maintain clean, odor-free, safe, climate-controlled vehicles; properly secure wheelchairs and mobility devices; follow seatbelt and lift/ramp procedures.
- Use professional attire and language. No smoking, vaping, intoxication, harassment, discrimination, weapons prohibited by policy or law, or inappropriate contact.
- Do not argue with a passenger, disparage Beyond Ride, discuss internal problems, blame another provider, or promise credits. Escalate concerns to dispatch.
- Follow all Trip notes, facility instructions, infection-control precautions, privacy requirements, and reasonable Beyond Ride quality standards.

6. Licensing, Personnel, Vehicles, and Compliance

6.1 Partner represents and warrants that throughout the Term it and all assigned drivers, attendants, vehicles, and equipment will hold every license, permit, registration, inspection, certification, training, and operating authority required by applicable federal, Washington State, local, broker, facility, and payor requirements.

6.2 Before service and upon request, Partner will provide current documentation reasonably required by Beyond Ride, including business licensing, operating authority, driver licenses and abstracts, background and drug-screen results where required, CPR/First Aid, defensive-driving and passenger-assistance training, vehicle registrations/inspections, and insurance certificates. Partner will immediately notify Beyond Ride of any suspension, expiration, restriction, citation affecting eligibility, failed screening, or material compliance issue.

6.3 Partner is solely responsible for recruiting, supervising, scheduling, paying, taxing, insuring, and disciplining its personnel and for determining lawful worker classification. Beyond Ride may reject or remove any driver or vehicle from Beyond Ride Trips for documented safety, credential, service, or compliance concerns.

6.4 Partner will comply with applicable nondiscrimination, accessibility, privacy, recordkeeping, transportation, wage, tax, and safety laws. Where Partner handles protected health information on Beyond Ride's behalf and applicable law requires it, the Parties will execute a separate Business Associate Agreement before disclosure.

7. Insurance

7.1 Partner will maintain, at its own expense, insurance appropriate for the services and no less than the limits required by law, its operating authority, and each applicable Beyond Ride client or broker contract. Unless Beyond Ride approves different limits in writing, required coverage includes:

- Commercial automobile liability: at least the greater of the legally required limit or \$1,500,000 combined single limit for vehicles designed to carry 15 or fewer passengers, and \$5,000,000 for vehicles designed to carry 16 or more passengers, subject to confirmation for the service and authority involved;
- Commercial general liability: \$1,000,000 per occurrence and \$2,000,000 aggregate;
- Workers' compensation and employer's liability as required by law, or lawful occupational accident coverage if applicable; and
- Any professional, abuse/molestation, cyber/privacy, umbrella, or other coverage required by an underlying Trip contract or the nature of the service.

7.2 Policies must be issued by authorized insurers. Upon request, Partner will name Dispatch Contract LLC d/b/a Beyond Ride as an additional insured on liability policies where commercially available, provide primary/noncontributory wording and waiver of subrogation where required, and give certificates and endorsements. Partner will notify Beyond Ride immediately of cancellation, nonrenewal, lapse, material reduction, or claim affecting coverage. Insurance does not limit Partner's liability.

8. Pricing, Invoicing, and Payment

8.1 Beyond Ride has sole authority to establish the compensation it offers Partner for each Trip. The offered rate may be stated in Exhibit A, the dispatch platform, a rate sheet, text, email, or other written Trip offer. Partner may accept or decline the Trip before acceptance. Acceptance of the Trip constitutes Partner's agreement to the offered rate, and no additional or different amount is owed unless Beyond Ride approves it in writing before the additional cost is incurred.

8.2 Beyond Ride may revise its prospective Partner rates, rate methodology, service-area pricing, or payment policies at any time by written notice. A revised rate will not reduce the rate already confirmed for an accepted Trip unless both Parties agree in writing. Partner has no authority to set, quote, change, or negotiate Beyond Ride's price to a passenger, facility, broker, payor, or other Protected Account. Beyond Ride retains exclusive control over all client-facing prices, discounts, credits, refunds, and billing decisions.

8.3 Partner understands that Beyond Ride's client price may differ from Partner's compensation and is Confidential Information. Partner has no right to any percentage, markup, margin, commission, or other

portion of the client price unless Beyond Ride expressly agrees in writing. Unless the Trip offer states otherwise, the accepted compensation includes all labor, fuel, mileage, deadhead, ordinary wait time, equipment, taxes, and normal business expenses.

8.4 Partner must submit a complete and accurate invoice and requested Trip documentation within seven (7) calendar days after service. Beyond Ride will pay undisputed amounts within thirty (30) days after receiving a compliant invoice, or within another period stated in Exhibit A. Beyond Ride may withhold disputed, unsupported, duplicate, fraudulent, or noncompliant charges while the Parties investigate.

8.5 No-show, cancellation, wait-time, after-hours, mileage, toll, parking, or additional-assistance charges are payable only when included in the Trip offer or approved by Beyond Ride in writing. Partner may not impose a surcharge or bill or collect any amount from the passenger or Protected Account.

8.6 Each Party is responsible for its own taxes. Partner will provide a completed Form W-9 and any required payment information before payment. Nothing guarantees a minimum number, frequency, territory, rate, or value of Trips.

9. Records, Audit, Privacy, and Confidentiality

9.1 Partner will create accurate contemporaneous records for each Trip and retain required records for at least six (6) years, or longer if law or an underlying contract requires. Upon reasonable request, Partner will provide records needed to verify service, investigate a complaint or claim, respond to a payor, or demonstrate compliance, subject to applicable privacy law.

9.2 "Confidential Information" includes passenger and facility information, schedules, contact lists, health or mobility information, pricing, rates, credentials, dispatch methods, forms, systems, passwords, business plans, and other nonpublic information. Partner will use it only to perform accepted Trips, limit access to personnel who need it, safeguard it, and not disclose it except as legally required.

9.3 Partner will notify Beyond Ride immediately, and no later than twenty-four (24) hours after discovery, of any suspected loss, unauthorized access, privacy incident, misdirected message, or disclosure involving Beyond Ride or a Protected Account; preserve evidence; cooperate with investigation and legally required notices; and take corrective action.

10. Incidents, Complaints, and Cooperation

10.1 Partner will immediately call emergency services when appropriate and notify Beyond Ride as soon as safely possible of any collision, injury, fall, passenger abandonment, lift or securement failure, alleged abuse or harassment, law-enforcement contact, vehicle breakdown, missed Trip, significant delay, property damage, or other material incident.

10.2 Partner will provide a written report, photographs/video, driver statement, witness and insurance information, and other available documentation within twenty-four (24) hours. Partner will preserve dashcam footage and other evidence and will not admit liability, promise payment, or make public statements on Beyond Ride's behalf.

10.3 Beyond Ride controls communications with its client, facility, broker, or payor. Partner will cooperate in complaint handling, audits, corrective action, refunds attributable to Partner's failure, claims, and legal proceedings. Partner must not retaliate against a complainant.

11. Indemnification

To the fullest extent permitted by law, Partner will defend, indemnify, and hold harmless Dispatch Contract LLC d/b/a Beyond Ride and its owners, officers, employees, clients, and agents from third-party claims, damages, penalties, losses, judgments, and reasonable attorneys' fees arising out of or related to: (a) Partner's or its personnel's acts or omissions; (b) breach of this Agreement; (c) bodily injury, death, property damage, privacy/security incident, employment claim, tax obligation, or regulatory violation caused by Partner; or (d) Partner's vehicles or services, except to the extent finally determined to have been caused by Beyond Ride's

negligence or willful misconduct. Beyond Ride will promptly notify Partner and permit a reasonable defense, while retaining the right to participate with its own counsel.

12. Intellectual Property and Publicity

Beyond Ride grants Partner a limited, revocable, nonexclusive, nontransferable license during the Term to use approved Beyond Ride names, scripts, trip identifiers, signage, or materials solely to perform accepted Trips. Partner may not alter the marks, register confusingly similar names, advertise an endorsement, create social-media content about Trips, or use passenger images without prior written consent. All use must stop immediately upon request or termination.

13. Term, Suspension, and Termination

13.1 This Agreement begins on the Effective Date and continues until terminated. Either Party may terminate without cause on thirty (30) days' written notice. Beyond Ride may immediately suspend assignments or terminate for a safety risk, insurance or credential lapse, material breach, dishonesty, passenger mistreatment, unauthorized subcontracting, confidentiality/privacy breach, repeated service failure, unlawful conduct, or conduct reasonably likely to harm a passenger or Beyond Ride's client relationship or reputation.

13.2 Upon termination, Partner must stop representing affiliation except to finish Trips Beyond Ride authorizes in writing, return or securely destroy Confidential Information as directed, submit final invoices within ten (10) days, and cooperate in transitioning open Trips. Sections intended by their nature to survive—including client protection, confidentiality, records, payment, indemnity, dispute terms, and accrued obligations—will survive.

14. Disputes and General Terms

14.1 The Parties will first attempt in good faith to resolve a dispute through their authorized representatives. Either Party may seek immediate temporary or injunctive relief for misuse of Confidential Information, client circumvention, safety threats, or intellectual-property misuse.

14.2 Washington law governs without regard to conflict-of-law rules. Subject to any mandatory law, exclusive venue for court proceedings will be the state or federal courts serving Kitsap County, Washington, and each Party consents to jurisdiction there.

14.3 Notices must be in writing and delivered personally, by nationally recognized carrier, or by email with confirmation to the contacts stated below. Assignment by Partner requires Beyond Ride's prior written consent. Beyond Ride may assign this Agreement in connection with a merger, reorganization, sale, or transfer of its business or relevant accounts.

14.4 This Agreement, its exhibits, accepted Trip instructions, and any required Business Associate Agreement are the complete agreement on this subject and supersede prior discussions. If terms conflict, a client/broker requirement disclosed for a Trip controls for that Trip, then this Agreement, then Exhibit A, unless a signed writing expressly states otherwise. Amendments and waivers must be in writing signed by authorized representatives, except Trip details and compensation may be confirmed electronically.

14.5 If any provision is unenforceable, it will be modified to the minimum extent necessary and the remainder will continue. No waiver is continuing. Headings are for convenience. Counterparts and electronic signatures are valid. Neither Party is liable for delay caused by events beyond reasonable control, but this does not excuse safety, notification, confidentiality, or payment obligations already accrued.

15. Partner Acknowledgments

- Partner had the opportunity to review this Agreement with independent legal, tax, insurance, and regulatory advisors.
- Partner is not relying on any promise of minimum Trips, revenue, exclusivity, territory, or profit.
- Partner will not accept a Trip unless it has the lawful authority, trained personnel, suitable vehicle/equipment, insurance, and capacity to perform it safely.

- Partner will ensure every assigned worker receives the applicable Beyond Ride Trip rules and service standards before service.

SIGNATURES

DISPATCH CONTRACT LLC d/b/a BEYOND RIDE	TRANSPORTATION PARTNER
Signature: _____	Signature: _____
Printed name: Navdeep Maju	Printed name: _____
Title: Authorized Representative	Title: _____
Date: _____	Date: _____
Notice email: _____	Notice email: _____

EXHIBIT A — PARTNER RATE AND OPERATING SCHEDULE

This Exhibit A is incorporated into the Agreement. Beyond Ride sets the compensation offered under this schedule. Partner's signature or initials acknowledge these rates; acceptance of a Trip confirms the applicable offered rate. Trip-specific written confirmation may replace the scheduled rate for that Trip.

Service area / counties	_____ _____
Ambulatory base / mileage	_____ _____
Standard wheelchair base / mileage	_____ _____
Extra-wide wheelchair base / mileage	_____ _____
Stretcher or other approved service	_____ _____
Wait-time rule	_____ _____
No-show / cancellation rule	_____ _____
Tolls, parking, ferry, after-hours	_____ _____
Invoice method / payment term	Net 30 unless otherwise written

Required dispatch contact(s): _____

Approved vehicles/drivers or credential attachment reference: _____

Special client/broker requirements: _____

Beyond Ride initials: _____ Partner initials: _____ Exhibit effective date: _____

EXHIBIT B — DRIVER QUICK RULES

- Introduce yourself as the passenger's driver for Beyond Ride; truthfully identify the service-partner relationship if asked.
- Follow every Trip note. Confirm the passenger, mobility type, destination, assistance level, and securement before moving.
- Send required statuses and immediately report delays, changes, incidents, no-shows, or concerns to Beyond Ride dispatch.
- Never solicit, exchange direct-booking information, discuss rates, collect payment, or criticize Beyond Ride or the client.
- Protect passenger information. Do not post, photograph, record, or discuss passengers except as authorized for safety or Trip documentation.
- Be compassionate, professional, safe, clean, and respectful. When unsure, stop and contact dispatch before acting.

Partner confirms that it will provide these rules to all personnel assigned to Beyond Ride Trips and document acknowledgment.

Partner initials: _____ Date: _____